

LONE WORKERS ON SAFE GROUND.



GUARDIAN ANGEL
SECURITY™

See how Guardian Angel solutions worked in real life incidents. We hope it will help guide you towards the best solution for your staff based on our real life experiences.

INCIDENTS.

COULD THIS BE MY LAST DAY?

Jon Smith, an Animal Control officer for South Waikato District Council has used his Guardian Angel device a few times. One of those times, he admits he really thought his time had come. The threat was from an angry person, with a weapon. Jon shared with us, that for him, being able to press the panic button with one finger, knowing his location would be sent, and keep sending should he have to run was key. Also having our operator connect to the device and, once she knew it was safe to do so, give Jon updates on how far away Police were gave him comfort that it would possibly be ok. Once he heard those sirens so close, he felt immense relief. In the meantime, Guardian Angel had also contacted Jon's manager who arrived on site to provide support.

LEARNINGS.

When under threat, a person will not have time to: a) find their phone, dial 111, speak to an operator and provide details, provide description of where they are and what is going on. Quite frankly, when under imminent threat, they're possibly better off running!

WHEN LIBRARIES ARE NOT SO PEACEFUL.

We have had a number of events at Libraries and front desks over the last year. One such instance involved a inebriated person who was causing a bit of havoc in one end of the library. And one was a fight that had broken out in the carpark and when the staff member went to investigate, it spilled inside and she got separated from the front entrance.

All staff had received training on how to use the pendant, and had been trained to always ensure it was clipped on when leaving the front desk. In all our incidents, all staff remembered exactly what to do. For them, they felt a lot less anxious when leaving the front counter and line of sight of their colleagues knowing they could simply press a button and help would come and their colleagues would be notified immediately.

Having a wearable panic pendant ensures the staff member who leaves the library front desk to investigate, has constant ability to raise the alarm. If they are investigating outside of the building, they are protected from all risk including kidnapping or having to run further away.

SAVING STAFF A LONG, LONG WALK.

It's not always life threatening incidents we deal with. Unless a 2hr walk is going to kill you! When staff break down in remote locations, without a means to communicate, the fall out can be quite immense. Not only a long walk to find help, but if it's at the end of the day, and they are late coming back, they could also cause a full scale search.

Most vehicle GPS solutions rely on cell cover to send data, so employers don't know where someone is if they're outside cell cover and simply don't come back when they should. Having an "effective works of communication" is part of the HSWA.

Using iridium solutions not just for safety, but for two way communication outside of cell cover is not just safe, but also offers greater efficiencies. Iridium has no black spots, globally, but you do have to be in view of the sky, unless you're using our G7X solution.

All staff involved in real incidents have communicated to us that the trust in the pendant that they are wearing was vital. Having 100% confidence that when they press that button, help will come. We have proven it time and again, and our monthly testing processes and reporting ensures everyone has confidence in the solution. We know that mobile phone Apps simply cannot provide that level of robustness.

Having selection of satellite, cell devices and apps, with a range of functionality including man down, gas detection, Push to Talk and indoor locating beacons, ensures we can tailor a solution to perfectly fit the risk profile of your different roles and users. All our solutions are monitored via API; the most reliable and fastest way to receive alerts. We have been referred to as the Gold Band standard in lone worker solutions – we won't accept less than 100%. Lives depend on it.



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